

Returns Information.

Feel free to contact our after care team on hello@boreoff.com

Returns at Boreoff
BoreOff Productions Ltd, Office 1,
Old Church Road, CV6 7NB, United Kingdom



Order Number

Customer Name

Order Date

Quantity

Product Name

Size

Reason Code

Reason for refund

Quantity	Product Name	Size	Reason Code

- 1. Doesn't fit properly
- 2. Poor quality
- 3. Style doesn't suit
- 4. Arrived too late
- 5. Not as expected
- 6. Unwanted gift
- 7. Item faulty

If faulty please state here

Did you receive an incorrect item? Please fill this section:

Product Ordered

Product Received

Refund

Exchange for product ordered

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For hassle free returns, please follow these steps.

- Please return to address provided on this returns form.
- We advise using a tracked and insured service.
- Keep a note of the returns tracking number.
- Please allow five days from receipt of a return for us to process the refund or exchange.

Please note: Failure to follow this process may cause delays in processing your refund. This refund policy does not affect your statutory rights. Please ensure you return the goods in their original condition within 28 days of your order. The returned goods are your responsibility until they are delivered to our returns department.